

# Chronic Disease/Complex Care Case Management Program

A FREE program offered by the Gulf Coast Medical Management Department of the Sarasota Memorial Health Care Plan

## Who can participate?

Any member on the SMH Care insurance plans | As long as the member is enrolled | they may participate in this free benefit | Sign up at any time of the year.

#### What we do:

Coordinate overall plan of care for any member of the SMH Care health plans | Acts as a Liaison/Advocate for patient/family, healthcare providers etc. to ensure care is provided promptly and effectively | Provide information to the Patient/Family to allow them to make informed decisions on care, including but not limited to, diagnosis, treatment, patient appointments, navigating the health plan | provide education about the disease/condition | help make a treatment plan | arrange doctor visits | assist with referrals and treatment.

### How do you enroll?

Sign up for this benefit ONE time only @ www.gulfcoastmemberservices.org

Click on the link for Chronic Disease Case Management.

Click on the link next to the Blue star.

Follow the prompt to open the form (You will need your insurance ID number and DOB). Once finished, click submit.

#### **Contact Information:**

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